



Attachment 11

CLAIM OF BUSINESS CONFIDENTIALITY

Offeror's Claims of Business Confidentiality. (Check one of the below.)

- ☐ Offeror is not claiming any information within Offeror's proposal as confidential, proprietary, or protected. (Check box and skip to **Signature** section below.)
- ☒ Offeror claims the information set forth in the table below as confidential, proprietary, or protected and **will submit with Offeror's proposal a redacted copy of Offeror's proposal**, which must be clearly marked as such. Offeror understands, acknowledges, and agrees to comply with the following:
- Each of the following fields **must** be completed for each claim asserted by Offeror:
 - **Proposal Section Reference:** The page, section, or paragraph in Offeror's proposal containing the information claimed to be confidential, proprietary, or protected.
 - **Confidential Information:** A description of the information claimed to be confidential, proprietary, or protected.
 - **Basis for Claim:** Pursuant to [NRS 333.333](#), only proprietary information may be labeled a trade secret as defined in [NRS 600A.030\(5\)](#). Trade secret:
 - Means information, including, without limitation, a formula, pattern, compilation, program, device, method, technique, product, system, process, design, prototype, procedure, computer programming instruction or code that:
 - Derives independent economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by the public or any other persons who can obtain commercial or economic value from its disclosure or use; and
 - Is the subject of efforts that are reasonable under the circumstances to maintain its secrecy.
 - **Explanation:** Explanation of how the information claimed to be confidential, proprietary, or protected meets the definition of one of the bases above.
 - **Offeror may not mark pricing or Offeror's entire proposal as confidential, proprietary, or protected.**

Proposal Section Reference	Confidential Information	Basis for Claim	Explanation
Attachment 8; Section I. D	BI Office Locations Graphic: Geographically Diverse Operations.	NRS 333.333; NRS 600A.030(5) (System and Process)	Information is a trade secret as it identifies location of critical infrastructure of our monitoring system. Revealing these locations would compromise our competitive position and operational security.
Detailed Response to Category 1	Monitoring Operations Center employee count	NRS 333.333; NRS 600A.030(5) (Compilation and Procedure)	This information is not publicly available and disclosure of this staffing information would

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			compromise operational security by revealing internal organizational structures and resource allocation to competitors.
Detailed Response to Category 1	Detailed product operation information	NRS 333.333; NRS 600A.030(5) (Compilation and Procedure)	This information constitutes a trade secret as it details the proprietary technical methods that differentiate our product in the marketplace and is not publicly available.
Detailed Response to Category 1	Unreleased product information	NRS 333.333; NRS 600A.030(5) (Design and Product)	This information is not publicly available and disclosure of this information would prematurely reveal details of upcoming products, compromising our competitive advantage and strategic market timing.
Detailed Response to Category 1	Device Events Tables	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify vulnerabilities, circumvent monitoring, or tamper with equipment.
Detailed Response to Category 1	Device Battery Alerts Tables	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify vulnerabilities, circumvent monitoring, or tamper with equipment.

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Detailed Response to Category 1	Data reporting frequency	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify vulnerabilities, circumvent monitoring, or tamper with equipment.
Detailed Response to Category 1	Client Location Data graphic	NRS 333.333; NRS 600A.030(5) (Design, Program, and System)	Product screenshots reveal the proprietary design, workflow logic, and user interface (UI) of our non-public software. Disclosure would allow competitors to replicate our "look and feel" and internal processes without equivalent R&D, causing significant competitive harm. These interface views are only available to authenticated users under strict end-user license agreements (EULA).
Detailed Response to Category 1	Software use instructions	NRS 333.333; NRS 600A.030(5) (Program and Technique)	Disclosure would allow competitors to replicate our specialized processes without equivalent R&D, causing significant competitive harm.
Detailed Response to Category 1	TotalAccess Reports Table	NRS 333.333; NRS 600A.030(5) (Program and Technique)	Disclosure would allow competitors to replicate our specialized processes without equivalent R&D, causing significant competitive harm.
Detailed Response to Category 1	Unreleased product information	NRS 333.333; NRS 600A.030(5) (Design and Product)	This information is not publicly available and disclosure of this information would prematurely reveal details of upcoming products, compromising our competitive advantage and strategic market timing.

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Detailed Response to Category 1	BI employee count	NRS 333.333; NRS 600A.030(5) (Compilation and Procedure)	This information is not publicly available and disclosure of this staffing information would compromise operational security by revealing internal organizational structures and resource allocation to competitors.
Detailed Response to Category 1	Training Topics Table	NRS 333.333; NRS 600A.030(5) (Program and Technique)	Disclosure would allow competitors to replicate our specialized processes without equivalent R&D, causing significant competitive harm.
Detailed Response to Category 1	Software screenshots TotalAccess Dashboard; Viewing Zones; TotalAccess Mapping; Client Location Data; Simple Client Schedule View; TotalAccess Monitoring Center Mode; TotalAccess All Alert Management Queue; Detailed GPS Point Information; TotalAccess Reports; Address Proximity Analysis	NRS 333.333; NRS 600A.030(5) (Design, Program, and System)	Product screenshots reveal the proprietary design, workflow logic, and user interface (UI) of our non-public software. Disclosure would allow competitors to replicate our "look and feel" and internal processes without equivalent R&D, causing significant competitive harm. These interface views are only available to authenticated users under strict end-user license agreements (EULA).
Detailed Response to Category 1	Alert Management Queue and TotalAccess Monitoring Center Interface	NRS 333.333; NRS 600A.030(5) (Program and Technique)	Disclosure would allow competitors to replicate our specialized processes without equivalent R&D, causing significant competitive harm.
Detailed Response to Category 1	Sample SLA	NRS 333.333; NRS 600A.030(5) (Process and Procedure)	Disclosure would allow competitors to model their standards using our established frameworks.
Detailed Response to Category 2	Non-commercial Radio Frequency 314.2MHz	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify

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			vulnerabilities, circumvent monitoring, or tamper with equipment.
Detailed Response to Category 2	TotalAccess Reports Table	NRS 333.333; NRS 600A.030(5) (Program and Technique)	Disclosure would allow competitors to replicate our specialized processes without equivalent R&D, causing significant competitive harm.
Detailed Response to Category 2	HomeGuard Event Messages Table	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify vulnerabilities, circumvent monitoring, or tamper with equipment.
Detailed Response to Category 2	BI employee count	NRS 333.333; NRS 600A.030(5) (Compilation and Procedure)	This information is not publicly available and disclosure of this staffing information would compromise operational security by revealing internal organizational structures and resource allocation to competitors.
Detailed Response to Category 2	Training Topics Table	NRS 333.333; NRS 600A.030(5) (Program and Technique)	Disclosure would allow competitors to replicate our specialized processes without equivalent R&D, causing significant competitive harm.
Detailed Response to Category 2	Software screenshots TotalAccess Client Profile Screen; TotalAccess Curfew Creation Screen; TotalAccess Dashboard Alerts Screen; TotalAccess Mobile Client Menu Screen; TotalAccess Mobile Push Notification Screen	NRS 333.333; NRS 600A.030(5) (Design, Program, and System)	Product screenshots reveal the proprietary design, workflow logic, and user interface (UI) of our non-public software. Disclosure would allow competitors to replicate our "look and feel" and internal processes without equivalent R&D, causing significant competitive harm. These interface views are only available to authenticated users under strict end-user license agreements (EULA).

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Detailed Response to Category 2	Sample SLA	NRS 333.333; NRS 600A.030(5) (Process and Procedure)	Disclosure would allow competitors to model their standards using our established frameworks.
Detailed Response to Category 3	Detailed Testing Procedures for Positive Tests	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify vulnerabilities, circumvent monitoring, or tamper with equipment.
Detailed Response to Category 3	Reminding Clients of Tests; SL3 Alcohol Measurement Capabilities; Drinking Events	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify vulnerabilities, circumvent monitoring, or tamper with equipment.
Detailed Response to Category 3	SL3 and SoberTech Testing Schedules Table	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify vulnerabilities, circumvent monitoring, or tamper with equipment.
Detailed Response to Category 3	Ingested Versus Environmental Alcohol Screenshot	NRS 333.333; NRS 600A.030(5) (Design, Program, and System)	Product screenshots reveal the proprietary design, workflow logic, and user interface (UI) of our non-public software. Disclosure

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			would allow competitors to replicate our "look and feel" and internal processes without equivalent R&D, causing significant competitive harm. These interface views are only available to authenticated users under strict end-user license agreements (EULA).
Detailed Response to Category 3	SL3 and SoberTech Events Table	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify vulnerabilities, circumvent monitoring, or tamper with equipment.
Detailed Response to Category 3	TotalAccess Reports Table	NRS 333.333; NRS 600A.030(5) (Program and Technique)	Disclosure would allow competitors to replicate our specialized processes without equivalent R&D, causing significant competitive harm.
Detailed Response to Category 3	BI employee count	NRS 333.333; NRS 600A.030(5) (Compilation and Procedure)	This information is not publicly available and disclosure of this staffing information would compromise operational security by revealing internal organizational structures and resource allocation to competitors.
Detailed Response to Category 3	Software feature not yet released	NRS 333.333; NRS 600A.030(5) (Design and Product)	This information is not publicly available and disclosure of this information would prematurely reveal details of upcoming products, compromising our competitive advantage and strategic market timing.
Detailed Response to Category 3	Screenshots of TAD Activity Graph	NRS 333.333; NRS 600A.030(5) (Design, Program, and System)	Product screenshots reveal the proprietary design, workflow logic, and user interface (UI) of our non-public software. Disclosure would allow competitors to

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			replicate our "look and feel" and internal processes without equivalent R&D, causing significant competitive harm. These interface views are only available to authenticated users under strict end-user license agreements (EULA).
Detailed Response to Category 3	TAD Tamper Detection Technologies Table	NRS 333.333; NRS 600A.030(5) (Device, Method, and Process)	This information constitutes a trade secret as it reveals proprietary technical information and internal communication logic of the monitoring devices. Public disclosure provides offenders with unique insights into device operations, creating a significant public safety risk by enabling them to identify vulnerabilities, circumvent monitoring, or tamper with equipment.
Detailed Response to Category 3	Training Topics Table	NRS 333.333; NRS 600A.030(5) (Program and Technique)	Disclosure would allow competitors to replicate our specialized processes without equivalent R&D, causing significant competitive harm.
Detailed Response to Category 3	Screenshots: TotalAccess Client Profile screen; TotalAccess Curfew Creation screen; TotalAccess Dashboard Alerts screen; TotalAccess Mobile Client Menu screen; TotalAccess Mobile Push Notification screen	NRS 333.333; NRS 600A.030(5) (Design, Program, and System)	Product screenshots reveal the proprietary design, workflow logic, and user interface (UI) of our non-public software. Disclosure would allow competitors to replicate our "look and feel" and internal processes without equivalent R&D, causing significant competitive harm. These interface views are only available to authenticated users under strict end-user license agreements (EULA).
Detailed Response to Category 3	Sample SLA	NRS 333.333; NRS 600A.030(5) (Process and Procedure)	Disclosure would allow competitors to model their standards using our established frameworks.
Detailed Response to Customer Satisfaction	Client Retention Rate	NRS 333.333; NRS 600A.030(5) (Compilation)	This information is not publicly available and disclosure of this contract information would compromise our competitive

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			position by revealing non-public details to competitors.
Detailed Response to Customer Satisfaction	Technology Innovation History with unreleased products	NRS 333.333; NRS 600A.030(5) (Design and Product)	This information is not publicly available and disclosure of this information would prematurely reveal details of upcoming products, compromising our competitive advantage and strategic market timing.
Detailed Response to Customer Satisfaction	Description of Company's Growth for past 3 years	NRS 333.333; NRS 600A.030(5) (Compilation)	This information is not publicly available and disclosure of this contract information would compromise our competitive position by revealing sensitive customer details to competitors, potentially enabling them to underbid future contracts.
Detailed Response to Customer Satisfaction	Detailed customer information	NRS 333.333; NRS 600A.030(5) (Compilation)	This information is not publicly available and disclosure of this contract information would compromise our competitive position by revealing sensitive customer details to competitors, potentially enabling them to underbid future contracts.
Detailed Response to Customer Satisfaction	Use of Artificial Intelligence	NRS 333.333; NRS 600A.030(5) (Program and Technique)	Disclosure would allow competitors to replicate our specialized processes without equivalent R&D, causing significant competitive harm.
Detailed Response to Customer Satisfaction	Cooperative Contract Annual Volume	NRS 333.333; NRS 600A.030(5) (Compilation)	This information is not publicly available and disclosure of this contract information would compromise our competitive position by revealing sensitive customer details to competitors, potentially enabling them to underbid future contracts.

[Add additional rows as needed.]

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Signature

By signing below, the undersigned certifies under penalty of perjury that the representations made and the information provided herein are true and correct and may be relied upon by the Lead State for purposes of determining the validity of Offeror's claim(s). Offeror understands that submission of a Claim of Business Confidentiality does not guarantee that information claimed by Offeror as confidential, proprietary, or protected will not be subject to disclosure in accordance with applicable public information laws, rules, and policies. Offeror further agrees that if Offeror fails to submit a redacted copy of Offeror's proposal, or fails to claim information as confidential, proprietary, or protected in compliance with this RFP, Offeror releases the Lead State, NASPO, NASPO members, and entities represented on the Multistate Sourcing Team from any obligation to keep the information confidential and waives all claims of liability arising from disclosure of the information.

OFFEROR:


Signature

2/24/2026
Date

Isabel Yang
Printed Name

Executive Vice President
Title

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